

General Terms and Conditions

By using this website and registering for activities, you agree to the following General Terms and Conditions.

1. General

These General Terms and Conditions define the terms of use of the website and the conditions for participation in activities organized by:

Srnica – Adventure Park, Nela Ivančič s.p.

Address: Kot 11, 5230 Bovec, Slovenia

Email: pustolovskiparksrnica@gmail.com

By using the website or registering for an activity, the user confirms that they are familiar with and agree to these General Terms and Conditions.

2. Description of Activities

Srnica – Adventure Park offers guided adventure activities in a natural environment, including elements of hiking, adventure park, via ferrata, and zip-line activities. All activities are carried out exclusively with prior reservation and under the supervision of a qualified guide.

3. Conditions for Participation

Participants must meet the following requirements:

- be medically fit for the selected activity
- to notify the organizer or the guide, prior to the start of the activity, of any medical conditions that could affect the safe conduct of the activity
- meet the age and height requirements specified for each activity
- not be under the influence of alcohol, drugs, or other psychoactive substances
- follow the guide's instructions and safety rules

Participation is not recommended for:

- pregnant women
- persons recovering from serious illnesses or injuries
- persons with limited mobility
- persons under the influence of alcohol or other psychoactive substances

The organizer reserves the right to exclude a participant from the activity if it is assessed that the participant does not meet the conditions or poses a risk to themselves or others.

4. Participant Declaration

Before the start of the activity, each participant must sign a Guest Declaration, confirming that:

- they are medically fit to participate
- they are not under the influence of alcohol or other psychoactive substances
- they are familiar with the nature of the activity, possible risks, and safety rules
- they agree to these General Terms and Conditions

For underage participants, the declaration must be signed by a parent or legal guardian.

5. Reservations and Payment

- Reservations can be made via the website, email, or telephone
- A reservation is confirmed upon confirmation by the organizer
- Payment is made as agreed in advance (advance payment or payment on site)

Published prices are informative, and the organizer reserves the right to change them.

6. Cancellations and Changes

- Due to weather conditions or safety reasons, the organizer reserves the right to modify or cancel an activity
- In the event of cancellation by the organizer, an alternative date or a refund will be offered
- In the event of cancellation by the participant or failure to attend without prior notice, a refund is not guaranteed

7. Liability

Participation in activities is at the participant's **own risk**.

The organizer is not liable for:

- injuries or damage resulting from failure to follow the guide's instructions
- injuries caused by inappropriate behavior of the participant
- loss or damage of personal belongings

The organizer ensures that activities are carried out in accordance with safety standards and using appropriate safety equipment.

8. Photography and Video Recording

Photography and video recording may take place during activities for promotional purposes.

The participant agrees to this unless they expressly object in writing before the start of the activity.

9. Personal Data Protection

Personal data is processed in accordance with the Privacy Policy published on the website.

10. Changes to the General Terms and Conditions

The organizer reserves the right to amend these General Terms and Conditions. The version published on the website at the time of reservation shall apply.

11. Jurisdiction

Any disputes shall be subject to the jurisdiction of the competent court in the Republic of Slovenia.

 Last updated: January 2026